Counties Building Strong and Healthy Communities Together

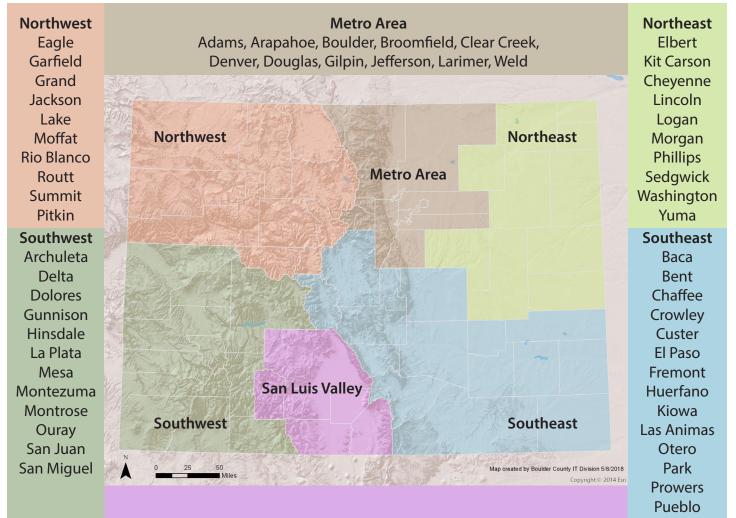


SENSE OF PLACE DRIVES PARTNERSHIP

Over 125 years ago, inspired by the beauty of Colorado's mountains and plains, Katherine Bates wrote the song "America the Beautiful". She later summed up her passion, saying "This sense of place colors everything we do." Coloradans know this sense of place well, and it helps bind us together. It helps drive the deep commitment we have toward strengthening our communities and supporting each other. For Colorado's human services directors, this sense of place and the people who live here is also what informs our work to strengthen our systems of support in every county. It's why we serve.

The **Colorado Human Services Directors Association (CHSDA)** is a non-profit association representing the human services/social services directors from Colorado's counties. For more than 75 years, CHSDA has promoted a human services system that supports the strength, well-being, and self-sufficiency of individuals, families, and communities. Every year we help nearly a third of the state's population get the help they need to achieve their full potential.

CHSDA works under the authority and direction of member human services directors, county commissioners, mayors and council members, and Colorado Counties, Inc. (CCI). We are committed to strong and productive collaboration with the state administration and legislature, our communities, and our federal and local partners. Driven by research and data, CHSDA brings together the deep experience and expertise of a diverse network of partners who know what it takes to get people the right help at the right time – tailored to each community's unique identity.



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WORKING TOGETHER ACROSS COLORADO



WHAT WE DO



Support and make recommendations to Boards of county commissioners, council members, and mayors in governance, policy, development, and desired outcomes pertaining to local human services delivery.



Advocate for policies through CCI that will further the mission of the organization and produce integrated service delivery.



Educate local, state, and federal policymakers and the public regarding the impact of human services policies on individuals, communities, and county human services operations.



Collaborate with governmental and community-based organizations to ensure efficient and effective service delivery.



Facilitate effective communication across county human services departments and state and federal agencies, including the exchange of best and promising practices.

WORKING TOGETHER

We have seen consistently that truly coordinated work between the Colorado Department of Human Services (CDHS), the Colorado Department of Health Care Policy and Financing (HCPF), the Governor's Office, the General Assembly, and counties drives our system forward and allows for smooth implementation of our work. Counties are at the core of the delivery of locally-based, integrated systems and in order to build on the successes in our system today we need strong collaboration and partnership. To move Colorado towards this visionary system, counties and the state must be full partners in decision-making.

It is in this spirit that we offer CHSDA as a resource and a partner. We look forward to working with incoming policy leaders to tackle the challenges that face Coloradans and offer our partnership in guiding the state toward a healthier and more thriving future. See our partnership opportunities on the back cover for ways to work with us.

OUR 7 STRATEGIC PRIORITIES

CHILD AND FAMILY SERVICES (PAGE 8):

Investments in prevention and early intervention child welfare strategies and the continuum of care that helps support children and families with the right level of service at all times.

2 ADULTS AND AGING (PAGE 9):

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Supports to ensure that at-risk and aging adults are healthy, safe, and thriving in our communities by proactively building integrated, community-based services.

3 ECONOMIC WELL-BEING & ACHIEVING SELF-SUFFICIENCY (PAGE 9):

Effective employment and economic services that help all Coloradans gain economic well being, and break the cycle of crisis and poverty through an active pathway to gainful employment with a livable wage.

4 SYSTEMS INTEGRATION (PAGE 10):

Development of fully seamless and interoperable IT and data management systems that support community-based, whole family care through the integration of benefits administration, case management, and localized support services.

5 EARLY CHILDHOOD (PAGE 10): Increased access to high guality

Increased access to high quality early childhood programs and services that support healthy child development, family formation, and strong parenting.

6 PHYSICAL & BEHAVIORAL HEALTH (PAGE 11): Healthy families and healthy communities are

Healthy families and healthy communities are created through increased access to care and support for physical, emotional, and behavioral health.

HOUSING SUPPORTS (PAGE 12):

Partnership across the state around integrated supports to stably house individuals and families within the community.

FRAMEWORKS THAT GUIDE US

THRIVING CHILDREN ARE RAISED IN HEALTHY, SAFE FAMILIES IN STRONG COMMUNITIES

Colorado counties are working together to activate and build strong and healthy communities throughout the state.

We know that healthy communities are built through locally-developed, integrated systems of care that are created with deep and diverse partnerships. Community-based systems are most effective in delivering preventive supports to help people achieve true and lasting health and well-being.

WE SUPPORT OUR RESIDENTS AT THE COMMUNITY LEVEL

In our county-administered system, Colorado has a long-standing tradition of performing its statutory roles through the counties. This has made it possible for us to work closely with multi-sector partners and move to prevention-focused services, which has served our communities well.

It is essential for decision makers, advocates, and other partners to collaborate with Colorado's counties to ensure community-wide engagement on major initiatives and opportunities. Successful policy implementation is a direct result of early and frequent engagement and dialogue at the community level.

WE ADDRESS ROOT CAUSES OF CRISIS AND INSTABILITY

For all of us, health and well-being are central to having a good quality of life. Where we are born, the quality of our schools, the safety of our communities, the availability of jobs, and the level of stress on ourselves, our families, and our colleagues are among the many factors that impact our health from a young age through adulthood. These are the Social Determinants of Health, and they inform the services that counties provide. Because these determinants interact, we integrate our services to ensure each person gets access to the range of supports they need to thrive. Every support we provide is one piece of a larger interconnected whole.

The diagram to the right represents the interaction of the services we provide through a Social Determinants of Health lens.



When someone comes to us for help with food, we ask them about their access to health care, quality child care, and more, and arrange supports that reflect the complexity of each person's situation. Jerri Spear, Director, Elbert County Health and Human Services

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WE EMPHASIZE PREVENTION AND EARLY INTERVENTION

Our focus is on getting services to those in need as early as possible to strengthen families and boost health and well-being. When a family or individual shows signs of distress, we provide a range of supports and services to avoid more difficult and costly crises later. Experience and research are clear that when delivered with a preventive focus, these supports can avert crisis, help people thrive, and save taxpayer dollars.

"Many times families are referred to us for suspected child maltreatment and even if we don't find that abuse or neglect has occurred, we work closely with them on the real solutions to their problems—which could be health care, parenting supports, job training, or access to other community supports—to help them stabilize." **Carol Friedrich, Director, Ouray and San Miguel County Social Services**

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We know that preventing early childhood adverse events such as maltreatment and violence has sizable economic benefits and prevents chronic physical and mental health problems that are costly to treat. That's why it's so important for human services and public health directors to partner closely in prevention work in our communities. Jeff Zayach, Director, Boulder County Public Health

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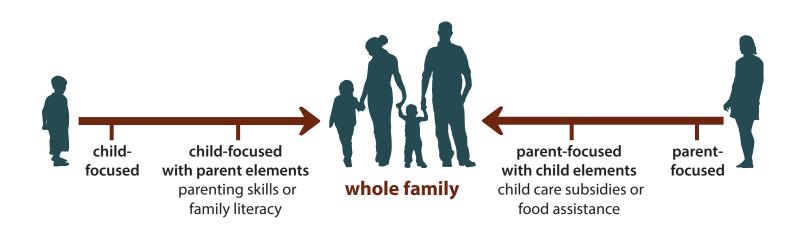
WE SERVE THE WHOLE FAMILY IN AN INTEGRATED WAY

Research is clear that the well-being of parents and caregivers impacts their children. At the same time, when children are thriving, this has a positive impact on their parents. This is known as the "Two Generation" or "whole family" approach. County human services departments deliver integrated services based on the Social Determinants of Health *across* generations to strengthen families and communities. By nature, this approach prompts services integration, helps ensure the outcomes of our work are sustained over the long-term, and creates resilience and cycles of opportunity for families.

This important work is only possible with deeply rooted relationships at the local level and close partnerships at the state and national levels. CHSDA works closely with other statewide associations and organizations. Our members serve as leaders in national organizations, including the American Public Human Services Association and the National Association of County Human Services Administrators. The most visionary, forward-thinking work cannot be done without meaningful collaboration between the state and the counties. In order to elevate our work, we are expanding and deepening our partnership with key state leaders and agencies on behalf of Colorado's families and children.

"A single parent comes to us needing health insurance because she has lost her job. We not only connect her with Medicaid, but also access to high quality child care that allows her time to search for a new job and her daughter an opportunity to learn, interact with peers, and be school-ready." Julie Krow, Executive Director, El Paso County Department of Human Services Two Generation is an anti-poverty initiative that provides support for both children and their parents together. This approach has proven effective at breaking children and their families free from the traps of poverty and empowering them to live up to their full potential. The 2Gen approach helps children and families get the education and workforce training, social supports like parenting skills, and health care they need to create a legacy of economic stability and overall well-being that passes from one generation to the next. A 2Gen approach helps both generations make progress together and get us closer to fulfilling all parents' wishes that their children will do better than them.

"What is 2Gen?", Ascend at the Aspen Institute



ESSENTIAL SERVICES FOR BUILDING HEALTHY COMMUNITIES

Our essential services work is central to who we are and what we do. To successfully operate, counties need continued financial investments in this work, a thoughtful approach to new rules and regulations, and stability in their workforce, which includes strong training programs, competitive salaries, and a supportive work environment. In these areas, shared leadership between the counties and state is critical to maintaining and improving the quality and effectiveness of essential services we provide today.



The essential services that are fundamental to our work include:

» Protecting children and vulnerable adults from harm, which includes responding to allegations of abuse and neglect, helping people access services, and ensuring that children live in safe and stable homes and that adults maintain their desired level of independence.



» Connecting clients to health coverage through Medicaid and CHP+ enrollment and assisting with access to care.



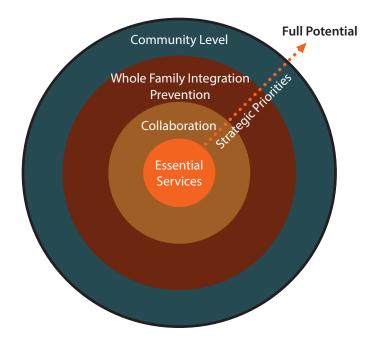
» Providing low-income individuals and families with food assistance, energy support, access to child care, and employment services, which includes ensuring that applications for these benefits and services are completed timely and accurately.



» Ensuring that children receive financial and medical support from each parent through our child support programs.

The Human Services Value Curve describes the four basic business models under which human services organizations operate and helps us envision how we build on these essential services toward a prevention-based, Two Generation model that promotes health and well-being and integrates the Social Determinants of Health to help families thrive.

- THE HUMAN SERVICES VALUE CURVE » Regulative: Achieving program compliance.
- » **Collaborative:** Working across program boundaries toward "one door" for participants.
- » Integrative: Examining root causes of problems and customizing solutions.
- » **Generative:** Co-creating capacity and broader solutions to community-wide challenges.





COUNTIES' WORK IN THE VALUE CURVE

- » Providing essential services to children and vulnerable families and adults.
- » Promoting collaboration to remove barriers to service access.
- » Integrating data-driven prevention-focused services for the whole family across the Social Determinants of Health.
- » Working in and with the community toward sustained solutions to ensure each person and family has the opportunity to achieve their full potential across the life span.

In our shared journey, Colorado's counties have developed strategic priorities that aspire toward a human services ecosystem that helps all people in all places achieve their full potential. The Human Services Value Curve outlines this aspiration.

Thinking and acting creatively is a hallmark of the work of CHSDA. We are proud to share Denver's Value Sphere concept, which stresses collaboration with community using clear, understandable language. **Don Mares, Executive Director, Denver Human Services**

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STRATEGIC PRIORITIES FOR A THRIVING COLORADO

To build strong and healthy communities, Colorado's counties are working toward a fully integrated, prevention focused, whole family support network operating at the community level. While counties and our partners have made tremendous strides in realizing this human services model, we cannot achieve this alone. We need the leadership, support, and investment of the State Administration, General Assembly, and many public, private, and community partners. These are the priorities that will help us get there.

CHILD AND FAMILY SERVICES =

We invest in early intervention strategies to ensure family stability and to prevent children from entering the child protection system. When children must enter the system, it is our goal to place them in the appropriate level of care and provide integrated services and supports to reunify families or get children into a family-like setting as quickly and safely as possible. Child welfare services must have an inherent focus on and connection to support for all children up to age three. Access to parenting support, adequate health care, and treatment services for parents and young children are the best preventive supports for improving outcomes in the child welfare system.

In order to achieve this priority, CHSDA is committed to and needs your support in:

- » Thoughtfully implementing the Family First Prevention Services Act (FFPSA), passed by Congress in February 2018. This far-reaching legislation reforms child welfare funding streams to incentivize prevention and early intervention and the reduction in the use of congregate care. While these goals align with CHSDA's strategic priorities, the implementation of this legislation will be complex and will require intensive collaboration with child welfare and finance experts at the county and state levels. Our collective focus with the Colorado Departments of Health Care Policy and Financing and Human Services on ensuring the provision of evidence-based mental health and substance use treatment services through Medicaid is essential to our success in implementing FFPSA.
- » Securing adequate funding for counties to fully administer an outcome-driven, prevention-focused, familypreservation-oriented system. Counties in FY 2017-18 are expected to be \$16 million underfunded in the Child Welfare Block. In addition, while the staffing deficit identified in the 2014 Child Welfare Workload (650 staff) has been reduced through ongoing investments by the General Assembly, that deficit is still more than 300 staff today. This number was established by the 2014 workload study prior to the implementation of the child welfare hotline, core practices changes, and significant population growth in Colorado. An adequately funded system will ensure that counties can effectively perform the essential level of services and responses required by the law and rule. A truly integrated and outcome-driven system needs funding and programmatic support to engage in prevention services and Two Generation supports.
- » Improving the continuum of care, so that when children must be removed from their homes and families for safety reasons, they reside in the most home-like setting to support their well-being with services tailored to their needs; are afforded a smooth and successful reduction of care; and are served in a system that works toward family reunification, kinship support, and successful adoption.



Number of child welfare referrals from 2008 to 2017.



County timely response rates to allegations of abuse/neglect in 2017.

80%

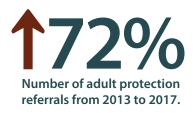
Children with cases opened for in-home services who were safely maintained in the home in 2017.

ADULTS AND AGING

We ensure that at-risk and aging adults are safe and stable in our communities through integration of the many systems and partners that serve this community.

To achieve this priority, CHSDA is committed to and needs your support in:

- » Promoting the integration of the systems serving older adults and people with disabilities through the coordination of Medicaid and Medicare covered services, including in-home supports and behavioral health services; community-based supports provided through the Area Agencies on Aging and community partners; care transitions and support through hospitals and long-term care providers; services through health, housing and human services departments; and local law enforcement.
- » Strengthening the availability and accessibility of services for at-risk and aging adults, including access to adequate health coverage, long-term care, financial assistance, accessible housing, and many other stabilizing services.
- » Providing adequate funding to address the increase in service need and referrals that have occurred as a result of SB13-111 (mandatory reporting for at-risk older adults) and SB15-109 (mandatory reporting for individuals with intellectual and developmental disabilities).



3 ECONOMIC WELL-BEING AND ACHIEVING SELF-SUFFICIENCY

We are committed to ending the cycle of multi-generational poverty by focusing on the well-being and economic development of the whole family and by fostering a pathway to gainful employment with a livable wage.

To achieve this priority, CHSDA is committed to and needs your support in:

- » Integrating the work of human services with Colorado's workforce centers throughout the state to ensure that families and individuals who have suffered the impact of economic or social disruption have the opportunity for effective job training and gainful employment. In the spirit of the Workforce Innovation and Opportunity Act (WIOA), strong integration efforts support whole family and Two Generation approaches to break the cycle of poverty. This can be supported by exploring ways to align eligibility standards, policies, funding streams, and programs allowing families and individuals to focus on securing meaningful work that provides a livable wage.
- » Ensuring alignment between programs supervised by HCPF, CDHS, and CDPHE. The coordination of funding, policies, and the design of economic support programs in partnership with county human services agencies will promote family-driven solutions, and reduce duplicative and transaction work, which allows the work of the family and the community to be focused on true prevention activities, pathways to employment, and healthy family formation and development.
- » Improving and streamlining the user experience for the client-interfacing PEAK system, and its connections to other systems, which will better deliver integrated services and reduce unintended additional work-arounds or workload for county staff.



Colorado's population is in poverty. This number is even higher for Latinos and African Americans.



SYSTEMS INTEGRATION

We focus on the development of fully seamless and interoperable IT and data management systems that support community-based, whole family care through the integration of benefits administration, case management, and localized support services. This promotes workforce engagement, improves customer service, and reduces costs in the system.

To achieve this priority, CHSDA is committed to and needs your support in:

- » Closely monitoring the Colorado Benefits Management System (CBMS) transformation process to ensure it is completed on time and on budget, and functions as designed. This will require ongoing close cooperation between the state and county experts. The state and counties have been well served by the establishment, framework, and process of the CBMS Executive Steering Committee and the Policy Advisory Committee (PAC). We encourage those structures to continue under the new Administration.
- » Ensuring that county-built or other interoperability systems that promote whole family care coordination and support strong workflow management processes continue to be supported by state-operated computer systems and are leveraged by the state departments for distribution across Colorado.

"The work we do together with CHSDA to improve access to quality child care and family supports is truly meaningful in the lives of Coloradans today and for future generations." Liz Houston, Executive Director, Early Childhood Council Leadership Alliance (ECCLA)

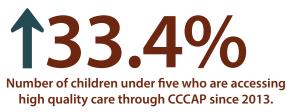
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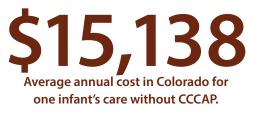
EARLY CHILDHOOD

We increase access to high quality early childhood programs, which will allow more children to reap the benefits of quality early childhood education and will provide supports that allow more families to become self-sufficient and have healthier, more productive lives. Access to high-quality early childhood programs in combination with evidence-based parenting support, adequate health care, and supportive services for young parents and young children are the best preventive supports for improving outcomes for all of Colorado's children. They are key to preventing an over reliance on the child welfare system to respond to the impact of economic and social vulnerability.

To achieve this priority, CHSDA is committed to and needs your support in:

- » Implementing the provisions of and providing continuing funding to achieve the vision of HB18-1335 providing at least 27% of the eligible population access to the child care assistance program (CCCAP) across the state of Colorado.
- » Integrating the key providers and partners in the early childhood system, to help children be school ready, provide caregivers access to early interventions, and identify at-risk infants to prevent entry into the child welfare system.
- » Deliberately and intentionally focusing on the development of supports and connections for all children ages
 0-3 and their families to support healthy birth and healthy family formation, especially for young parents.





PHYSICAL AND BEHAVIORAL HEALTH

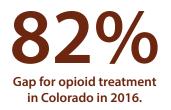
We promote the life-long health and well-being of the families and individuals in our communities by increasing access to affordable "whole health" services and supporting the integration of physical health, behavioral health, and substance use treatment services, with a strong focus on the coordination of services for vulnerable and at-risk populations.

To achieve this priority, CHSDA is committed to and needs your support in:

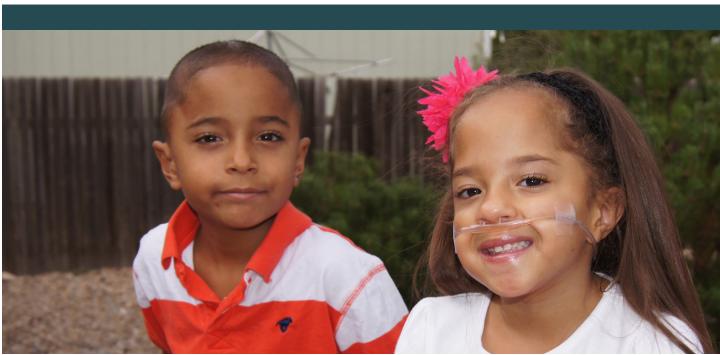
- » Ensuring that individuals have adequate and timely access to physical and behavioral health care providers across Colorado, which includes increasing the number of practitioners across the state.
- » Coordinating activities and priorities between the Regional Accountable Entities (RAEs) and counties around delivering effective and accessible Medicaid-covered services. In particular, the success of the child welfare system is highly dependent on the provision of evidence-based behavioral health and substance use treatment services. We must ensure that Medicaid provides statewide access to these services and is the primary payer for at-risk individuals, children, and families. Children must have access to appropriate treatment options and the RAEs must be fully integrated with the services that counties coordinate.
- » Increasing prevention services for adults and access to providers who will respond to the needs of adults with dual diagnoses, including substance abuse and other either physical or mental health issues.



5% Colorado kids without health coverage in 2016.

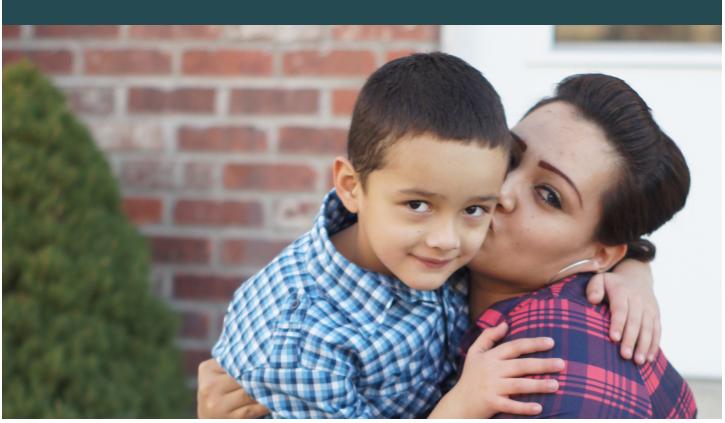


We all need support at times in our lives to help us live well.



Select photos courtesy of Geneva Z. Bailey, Boulder County Housing and Human Services

It makes sense to act early so we can prevent problems from getting worse and avoid costly crisis down the road.





HOUSING SUPPORTS

We emphasize the role that safe and affordable housing provides in stabilizing those we serve. We work together to identify and pursue opportunities for investment in housing stability in our communities.

To achieve this priority, CHSDA is committed to and needs your support in:

- » Partnering across the state to ensure that populations at risk of homelessness—including low-income single parent households, pregnant women, young parents with young children at risk of contact with the child welfare system, seniors in the adult protection system, and other individuals who are homeless —are receiving coordinated care. Counties can provide integrated supports to ensure that housing is more accessible to these vulnerable populations.
- » Ensuring that individuals are housed stably within the community instead of within the juvenile justice system, the adult corrections system, foster care, or other temporary emergency shelters, and working collaboratively with counties and our community partners to make housing achievable for vulnerable populations.





of Colorado renters spend over a third of their income on rent every month.

COLORADO IS A CASE STUDY FOR POLICYMAKERS

Due in part to our prevention-based, whole family approach to supporting our communities, the work being done by Colorado's counties—in partnership with the state and other collaborators— is increasingly gaining attention across the U.S. and in Washington, D.C., as a blueprint for building strong and healthy communities.

MODELING BEST PRACTICES

The American Public Human Services Association (APHSA), the professional body which represents local health and human services agencies throughout the country, is helping lead an effort to define what we stand for in our work and how we are changing the systems of care for communities. APHSA has looked to Colorado counties for leadership in this effort. This information will help inform policymakers at the federal level about whole family service integration advances being made at the local level across the country.

INSPIRING PEERS ACROSS THE COUNTRY

Cohort counties around the U.S., including Allegheny County, Pennsylvania; Dakota and Olmsted Counties in Minnesota; San Diego County, California; Montgomery County, Maryland; and Travis County, Texas, are seeking partnership with Colorado's counties as they build integrated services systems for their own communities.

CONTRIBUTING TO NATIONAL POLICY

In June 2017, Jefferson County Human Services Director Lynn Johnson was nominated to serve as the Assistant Secretary for Family Support at the U.S. Department of Health and Human Services, an acknowledgment of the leadership and exemplary work of Colorado's counties in integrating child welfare, early childhood education, mental health services, and supports for high risk youth and people with disabilities.

FEEDING RESEARCH ON LOCAL COLLABORATION AND INTEGRATION

Ascend at the Aspen Institute is a hub for breakthrough ideas and collaborations that move children and their parents toward educational success and economic security. Ascend has put forward the accomplishments of Colorado's counties in partnership with the state as examples of successful system redesign, effective and efficient Two Generation services integration, and improved family outcomes. The Aspen Institutes' Colorado Children and Families Health and Human Services Fellowship inaugural class of 2017-18 includes human services directors from Arapahoe, Archuleta, and Denver counties. This is an investment Ascend has made in the visionary leaders across the state. Their charge is to make Colorado the best place to have a child and sustain a healthy, thriving family. Collectively this group of fellows is working on advancing solutions to transform the system.



County commissioners depend on the collective expertise of county human services directors and CHSDA to help them understand and consider how changes to laws and regulations affect local communities, greatly enhancing the commissioners' ability to make informed decisions in the best interest of counties. **Chip Taylor, Executive Director, Colorado Counties Inc. (CCI)**

EXAMPLES OF OUR VISIONARY WORK

G@ALS

Family Tree | Arapahoe County

A Two-Generational approach to help families experiencing homelessness achieve success



Boulder County

www.HousingOurCommunity.org

Regional Housing

Partnership

ARAPAHOE COUNTY GENERATIONAL OPPORTUNITIES TO ACHIEVE LONG-TERM SUCCESS (GOALS)

GOALS is a new, Two Generation approach to help families experiencing homelessness achieve success through a partnership between Arapahoe County and Family Tree, a not-for-profit agency. Currently in the development stages, Family Tree will build and operate the bridge housing facility and oversee programming. Multiple community agencies will provide on-site and off-site services, including an on-site early childhood education and child care program. GOALS will move families who are homeless or at risk of becoming homeless to economic security and stable permanent housing using an integrated Two Generation approach. The program will focus on providing stable housing, early childhood education, social capital, health and well-being and economic assets. The targeted length of participation is four to nine months, with a year of follow-up and support after exiting the housing portion of the program. The GOALS Leadership team (over 20 community organizations) provides extensive input and feedback on the elements of the program, and the process includes the voice of program participants.

BOULDER COUNTY REGIONAL HOUSING PARTNERSHIP

In late 2016, seeing the impacts of the housing affordability crisis on families, seniors, low-income workers, and many others, the Boulder County Department of Housing and Human Services partnered with the cities of Longmont and Boulder, along with the region's three housing authorities, to develop a strategic vision for increasing the region's supply of permanently-affordable housing. The result, the Boulder County Regional Housing Strategy, set a goal that by the year 2035 twelve percent of all homes across the region will be affordable and recommended tools that could be used collaboratively to accomplish this. The strategy very quickly had the support of every jurisdiction across the county and has already helped fuel political support for new affordable housing development proposals. A structure has been created and funding identified to sustain the early work of the strategy, and the business community is also now engaged in the conversation. The importance of this visionary multijurisdictional strategic partnership was recognized by the National Association of Counties, which awarded the Boulder County Regional Housing Strategy a 2018 NACo Best in Category Achievement Award for Planning.

EAGLE COUNTY TWO GENERATION PILOTS

With a strong foundation in Two Generation, brain-scienceand trauma-informed approaches, Eagle County began work on several pilots in 2017. One project brings together a multi-divisional work group which includes representatives from Children, Family and Adult Services, Colorado Works, Employment First, Public Assistance, and Public Health (WIC and Nurse Family Partnership) teams to case plan with families facing multiple barriers. This Integrated Customer Service Team streamlines services to families and moves Eagle County further into the Collaborative model on the Human Services Value Curve. An additional pilot program provides transitional Colorado Works payments for families whose income increases, reducing the "cliff effect". The next phase of this pilot will add ongoing coaching and employment support to participants.

JEFFERSON COUNTY JEFFCO PROSPERITY PROJECT (JPP)

The JPP embodies the Value Curve framework through its generative approach to addressing generational poverty. The program is built on a collaboration between public and private entities who work together to co-create solutions to increase school readiness, high-school graduation, and family self-sufficiency. Over a period of 15+ years, JPP will change the way human services and education services are provided to low-income families in Jefferson County. JPP will look at the whole family and take a Two Generation approach – dealing with both children and their parents or caregivers. JPP staff will work with Head Start families who opt into the program, and will continue guiding them as they transition from Head Start into Jeffco Public Schools. Then, each child is followed from kindergarten through high school graduation, ensuring graduation and family self-sufficiency.

CROWLEY & OTERO COUNTY CROSSROADS TRAINING PROGRAM

Small, rural counties frequently employ the value curve and Two Generation strategies out of necessity. With limited staff serving fewer people than urban counties – each with a diverse set of needs- their staff need to be well-versed in a wide range of programs and services, and provide an integrated approach to serving individuals and families. Many rural communities do have specific programs that directly apply a Two Generation approach, such as Crowley and Otero counties' Crossroads program for TANF families. The program provides age-appropriate and value-based tools for children and parents to improve trust, credibility, stability, and overall healthy relationships within the family. The 8-module course has been adapted for schools and is delivered to both parents and children.



Graduates Graduados del Futuro





OUR VALUES DRIVE OUR WORK

- » We are driven by our compassion for and commitment to the individuals, families, and communities we serve.
- » We recognize and honor local differences, and we promote locally relevant solutions to meet community needs.
- » We take a whole family, Two Generation, and prevention-oriented approach in our work, and recognize that preventing people from entering poverty avoids downstream costs and produces healthier outcomes in life.
- » We use evidence-based practices, data, research, and technology to continuously improve life-long outcomes.
- » We build and maintain strong partnerships with state departments, community organizations, and diverse stakeholders to create a connected and seamless network of care.
- » We share both the benefits and risks of our work across the state, and in our counties and regions, and are invested in implementing new initiatives that are scalable at all levels.

Partner	We need your help with
Governor and Staff	 Collaborating around best practices, funding needs, and statewide priorities. Understanding how legislation and funding impacts our strategic priorities.
State Lawmakers and Staff	 » Understanding how legislation and funding impacts our strategic priorities. » Keeping communication channels open and active between us so we can help inform legislative and budgeting actions when appropriate.
State Health and Human Services Agency Directors, Management and Staff	 » Identifying, advocating for, and implementing policies that best support those we serve. » Partnering with the counties to advance a human services system that recognizes the importance of local difference, is prevention and early-intervention oriented, and addresses the root causes of instability.
Systems Partners, including Judicial, Public Health, Education, Behavioral Health, Law Enforcement, and Others	 Exploring integration and become generative in serving our community. Advocating for policies, funding, and practices to deepen our collaborative work. Identifying and acting on joint priorities and communicating our strategic priorities to colleagues, partners, and those we serve.
Community Partner Organizations	 » Exploring ways to become generative and integrated in service delivery. » Advocating for policies, funding, and practices that support those we serve. » Identifying and acting on joint priorities and communicating our strategic priorities to colleagues, partners, and those we serve.
General Public	 Communicating your feedback to us around the work we are doing. Spreading the word about the importance of this work. Sharing with neighbors how to get help and support.

PARTNERSHIP OPPORTUNITIES

For more information visit our website at ColoradoHSDA.org or contact CHSDA Policy Director Lexie Kuznick: Phone: (303) 441-1402 · Email: akuznick@bouldercounty.org

