

Timely Processing of Assistance Applications Fact Sheet

Colorado Counties Inc. & CHSDA

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Across all of the major human services public assistance programs (including Medicaid – not shown), Colorado’s counties continue to make progress in timely processing of public assistance applications and eligibility redeterminations. The timely processing of these documents is important to individuals and families in crisis. Table 1 shows the percent of applications and redeterminations processed in a timely manner from State Fiscal Year 2007 to SFY 2015. The column to the far left shows the rate of change over this span from SFY 2008 to SFY 2014. **It should be noted that for all programs, timeliness has improved, sometimes dramatically over a time enrollments increased.**

Table 1 – County Statewide Timely Processing of Adult Financial, Colorado Works (TANF), and Food Assistance (SNAP) from State Fiscal Year 2007 to the first 2 Months of State Fiscal Year 2016

	SFY07-08	SFY 08-09	SFY09-10	SFY10-11	SFY11-12	SFY12-13	SFY13-14	SFY14-15	SFY15-16	Rate of Change: SFY 08-09 through SFY 14-15
New Adult Financial Applications	78.91%	84.71%	85.62%	86.76%	89.50%	90.09%	94.98%	97.45%	98.59%	15.04%
Adult Financial Redeterminations - (RRRs)	54.21%	62.11%	57.58%	62.41%	61.26%	73.59%	77.09%	83.32%	88.69%	34.15%
New Colorado Works (TANF) Applications	86.58%	89.87%	87.27%	85.07%	95.89%	98.39%	99.13%	99.23%	99.54%	10.42%
Colorado Works (TANF) Redeterminations- (RRRs)	61.40%	61.68%	56.28%	56.27%	74.61%	89.37%	90.25%	88.25%	92.89%	43.08%
New Food Assistance (SNAP) Applications	72.35%	77.29%	79.56%	79.96%	93.44%	96.37%	92.97%	94.61%	97.41%	22.41%
Food Assistance (SNAP) Expedited Applications	50.82%	67.08%	71.13%	74.69%	85.28%	91.00%	90.02%	90.83%	94.62%	35.41%
Food Assistance (SNAP) Redeterminations - (RRRs)	43.52%	48.43%	51.30%	52.97%	72.88%	88.72%	87.24%	85.67%	93.28%	76.89%
State Goal (95%)	95%	95%	95%	95%	95%	95%	95%	95%	95%	NA

Source: Colorado Department of Human Services, Statewide Performance on Davis-Birch Measures.

Notes: 1. SFY 07-08 includes just two months data due to the timing of the Davis-Birch decision. 2. SYF 15-16 includes data through Sept. 2015, thus is not for the full year. 3. The Rate of Change was calculated with SFY 08-09 and SFY 14-15 performance averages. Each contains twelve months of data to serve as a fair comparison point.